

EVENT WAGERING GUIDANCE

SUBMISSIONS

Internal Controls – The Department will accept internal controls submissions as per R19-4-111. The Department requests that the ICs be submitted in a single complete set. These ICs should be submitted to Hal Wafer via hwafer@azgaming.gov

House Rules – The Department will accept house rules submissions as per R19-4-132. The Department requests that the house rules be submitted in a single complete set. These policies should be submitted to Hal Wafer via hwafer@azgaming.gov

Wagers and Events Catalogue – The Department will accept the event and wager type catalogues from responsible parties. The Department requests that the catalogues be submitted in an excel file or other electronic searchable file. The Department will use these submitted files to publish the list of authorized events and wager types on its website. Events and wager types should follow the Statutory language in A.R.S. § 5-1301(3), (12), (17), (23) and A.R.S. § 5-1315. The catalogues should be submitted to Hal Wafer via hwafer@azgaming.gov

Event Wagering Facility – The Department will accept submissions for event wagering facility locations (R19-4-107) and retail wagering area designations (R19-4-108). This information should be submitted to Hal Wafer via hwafer@azgaming.gov

Promotions and Bonuses – The Department will accept rules submissions for promotions and bonuses as per R19-4-136. Promotions and Bonuses should be submitted to the Department prior to their implementation. The Department will acknowledge the receipt of each submission. The Department has determined that Promotions and Bonuses may be offered to patrons at the time of account creation (starting on August 28, 2021). The promotions and bonuses should be submitted to Hal Wafer via hwafer@azgaming.gov

Tournaments – The Department will accept rules submissions for tournaments as per R19-4-137. The promotions and bonuses should be submitted to Hal Wafer via hwafer@azgaming.gov

Liability Policy – The Department is accepting submission of the policy of commercial general liability insurance as per R19-4-147. The policy should be submitted to Hal Wafer via hwafer@azgaming.gov

Security and Surveillance Plan – The Department is accepting submission of the security and surveillance plan as per R19-4-142.

REQUESTING

Location of Servers – The Department is accepting notification of the location of servers which accept event wagers in the State. The notice should go to Hal Wafer via hwafer@azgaming.gov

Test Account – The Department shall be provided access to a test account from the event wagering system as per R19-4-119(G). As part of account creation, the Department would also like to be directed to the player account terms and conditions (R19-4-134). Please contact Hal Wafer via hwafer@azgaming.gov to set up this access.

Terms and Conditions – The Department would like to request a copy of (or access to) the player account terms and conditions (R19-4-134). The terms and conditions should be specific to the requirements of the State of Arizona (where applicable).

Adjusted Gross Event Wagering Receipts & Privilege Fees – The Department will be reaching out to you with instructions and the applicable forms for the monthly reporting of AGEWR and payment of the privilege fees as per R19-4-112. The Department is also requesting notification of the fiscal year end and cut off times for a gaming day. Please contact Donna Casillas with any questions via dcasillas@azgaming.gov

Integrity Monitoring – The Department is requesting the name and contact information for the integrity monitoring provider of each responsible party. This information should be submitted to Hal Wafer via hwafer@azgaming.gov

Geofencing – The Department is requesting the name and contact information for the geofence provider of each responsible party. This information should be submitted to Hal Wafer via hwafer@azgaming.gov

Reserve Requirements – The Department is accepting disclosure of the method of complying with the reserve requirements as per R19-4-113. This information should be submitted to Hal Wafer via hwafer@azgaming.gov

Remote Access to Surveillance – The Department shall be provided remote access to the surveillance system & transmissions as per R19-4-143(K). Please contact Hal Wafer via hwafer@azgaming.gov to set up this access.

TECHNICAL REQUIREMENTS

Shipping – Responsible parties may continue to ship non-critical hardware to data centers (which must be in the licensing process with the Department) within the State. As per R19-4-121, responsible parties may begin shipping kiosks, software and downloading software with 24 hour notice to the Department. That notice should go to Hal Wafer via hwafer@azgaming.gov If the hardware and/or software is not approved by an independent test lab as per R19-4-120 it must be either updated or removed. Additionally, if a responsible party is not deemed suitable for a license by the Department, or their partner is not allocated a license, the equipment must be removed from the State. Hardware and/or software may not be placed into service until tested by the Department and authorized on a go-live date.

Lab Certification – Responsible parties may submit their event wagering systems to an independent test laboratory for testing (including the initial geofence system test) under R19-4-120.

SCHEDULING

Account Creation – The Department has set August 28, 2021, as the date responsible parties may begin player account creation. The Department has determined that player account deposits may be accepted at the time of account creation. However, event wagering will not be permitted until the proposed go-live date of September 9, 2021 beginning at 12:01am (AZ).

Marketing – Licensed Operators, Designees, Management Service Providers, Suppliers & Ancillary Suppliers may begin marketing on August 28, 2021 at 12:01am. Marketing does not need to be submitted to the Department but must follow the standards in R19-4-110.

State System Testing – Upon receipt of a certification report from an independent test laboratory, the Department will begin scheduling testing as per R19-4-122 (to include both system testing and surveillance coverage testing (R19-4-143) – if applicable). Scheduling requests should be submitted to Bill Ragatz at wragatz@azgaming.gov

Retail Wagering Area Inspection – Upon approval of an event wagering facility location and retail wagering area designation, the Department will accept scheduling requests for inspection of the retail wagering area. Additional information on this scheduling will be provided with the approval letter for the location and designation.

ITEMS STILL IN DEVELOPMENT

Self-Exclusion List – The Department will be providing upcoming guidance regarding access to the State’s self-exclusion list as per A.R.S. § 5-1320(F).

Debt-Set Off - The Department will be providing upcoming guidance regarding access to the debt-set off list as per R19-4-151.